**RITU PARNA BERA, PMP, CSM, CSPO**

**AI & Automation Enablement Leader**  
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**PROFESSIONAL SUMMARY**

Strategic Agile and Release Program Leader with 18+ years of experience optimizing delivery flow, facilitating Program Increments (PIs), and driving end-to-end value realization across financial technology programs. Adept at leading multi-team Agile delivery through **Scrum, Kanban, and SAFe** practices, ensuring alignment of releases with business vision, **OKRs**, and **Bold Aspirational Goals (B.A.Gs)**.

Blends expertise in **Lean-Agile transformation, automation enablement, and GenAI integration** to accelerate outcomes and improve operational excellence. Recognized for fostering collaboration between Product, Technology, and Architecture teams — ensuring high-quality, timely, and risk-controlled delivery across enterprise value streams.

**CORE COMPETENCIES**

* **Agile & SAFe Program Management:** PI Planning, System Demos, Release Readiness, Risk & Dependency Management
* **Flow Optimization & DevOps Enablement:** Continuous delivery pipelines, automation frameworks, metrics dashboards
* **Leadership & Coaching:** Servant leadership, cross-functional collaboration, and high-performance team enablement
* **Data & AI Integration:** Leveraging analytics and GenAI tools to visualize delivery health, risks, and progress
* **Governance & Risk Management:** Compliance alignment, control gates, and audit readiness within regulated environments

**PROFESSIONAL EXPERIENCE**

**Sr. Test Program Manager – GenAI & Agile Enablement | TD Bank | 2022 – Present**

* Lead **multi-team Agile delivery programs**, optimizing value flow across digital automation and AI platforms.
* Facilitate **PI Planning, Release Syncs, and System Demos**, aligning delivery milestones with enterprise OKRs and BAGs.
* Build and publish **Agile metrics dashboards** using Power BI and Jira — tracking velocity, flow efficiency, and impediments.
* Partner with Product Owners and Business Leaders to define and prioritize features aligned to roadmap and strategy.
* Coach Scrum Masters and teams on **Lean-Agile best practices, dependency management, and continuous improvement**.
* Drive adoption of **DevOps automation and RPA** solutions to reduce delivery cycle time by 40%.
* Champion the use of **GenAI-powered tools** for reporting, risk tracking, and decision visualization in Agile ceremonies.

**Solution Software Test Manager | TD Wealth | 2018 – 2022**

* Managed **cross-functional Agile pods** delivering Wealth Systems Renewal (WSR) and Client Profile Automation (CPAM).
* Coordinated feature delivery and dependency mapping across multiple product streams and release trains.
* Partnered with Architecture and Release Management to ensure consistent flow of value across releases.
* Designed reporting templates to summarize PI objectives, release outcomes, and quality metrics for executive review.

**Sr. Software Engineer – Data Strategy | TD Wealth | 2014 – 2018**

* Supported Agile development for data pipelines and ML-based analytics, ensuring efficient sprint delivery.
* Collaborated with Product Managers to translate analytics outputs into meaningful business outcomes and metrics.
* Improved flow between Dev and QA by introducing early-testing automation practices, reducing bottlenecks by 25%.

**Software Engineer | IBM Global Services | 2007 – 2014**

* Delivered automation testing programs for clients like Visa USA and Nationwide Insurance using Agile frameworks.
* Led sprint ceremonies, backlog grooming, and stakeholder alignment sessions to drive faster release turnaround.

**EDUCATION & CERTIFICATIONS**

**Education:**

* Data Science & Machine Learning Certificate, University of Toronto (2025)
* Master of Computer Application, MAKAUT
* B.Sc. (Hons.) in Statistics, University of Kalyani

**Certifications:**

* **Certified Scrum Master (CSM)** | **PMP** | **CSPO**
* **Microsoft Azure Fundamentals**
* UiPath Test Automation Engineer | Blue Prism Designer
* (In Progress) **SAFe Release Train Engineer (RTE)**

**TECHNICAL SKILLS**

* **Agile Tools:** Jira, Confluence, Miro, Azure DevOps
* **Automation & DevOps:** Jenkins, Git, UiPath, Blue Prism
* **Analytics & Visualization:** Power BI, SQL, Python
* **AI & GenAI Tools:** LangChain, Azure OpenAI, Hugging Face
* **Project Governance:** OKR alignment, Risk & Dependency dashboards